WHELF+ update: Forum for Interlending Online Conference, February 2024

BRONWEN BLATCHFORD, CARDIFF UNIVERSITY AND WHELF

Latest SLA (for delivery targets etc)

[WHELF+ SLA](#)

Key points

You can choose to **lend and borrow digital only or physical and digital**. If you select digital only then you can't borrow physical to maintain the equitability of the scheme

Minimum of **6 week loan** period for physical items

Lending library is responsible for monitoring renewals in Alma

Config changes including rota updates to be completed within 4 weeks

Items should be supplied within 4 working days of request being received (in practice much quicker than this)

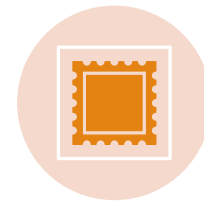# Statistics for WHELF interlending scheme, FY 22/23

TOTAL NUMBER OF REQUESTS 14,863

TOTAL DIGITAL REQUESTS: 10,947

TOTAL PHYSICAL REQUESTS: 3,916

COST TO SUPPLY (POSTAGE AND STAFFING): £14,155.98

TOTAL COST SAVINGS: £89,097.50

AVERAGE SUPPLY TIME, DIGITAL: 0.65 DAYS

AVERAGE SUPPLY TIME, PHYSICAL: 1.94 DAYS

Growth of WHELF+

WHELF – 2018	2021	2022	2023	2024
Aberystwyth	Leeds (RapidILL)	Cumbria (e-only)	Liverpool (Rapido)	Kingston
Bangor	LSE	Harper Adams	Northumbria	
Cardiff – (Rapido)	Salford (e-only)	Natural History Museum (e-only)	Winchester	
Cardiff Met (e-only & Rapid ILL)	Westminster		Brandeis College (US) pilot	
Glyndwr				
Swansea (e-only)				
USW				
UWTSD				

WHELF+ current focus

Enabled sending direct to user last year

Open to new members – communications sent out in Nov 2023 inviting expressions of interest

Current pilot between Brandeis University, Massachusetts and Leeds, Aberystwyth and Cardiff Met (digital only)

Ex Libris supportive of the scheme. They promote to new customers and support have information on set up so are able to provide guidance on any issues

Currently only working with Alma libraries but potentially could expand to being system agnostic in future – interest from a number of non-Alma libraries if we're able to do this

Uses in-built resource sharing functionality in Alma so available to any customer. Look to develop where possible and improve efficiency. Can also help advise on using ISO outside of the WHELF+ scheme

Questions?

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